

The feedback here was collected over the past year from PAC attorneys who practice in a variety of NC locations—from the mountains to the coast and places in between, as well as in rural and urban areas alike.

I have been around so long, I was used to the state running out of money for IDS and attorneys not being paid any after June... I really appreciate the new system... Thank you to you and your staff!

I was initially concerned about having to complete an extra step to submit fee applications but quickly realized that there are some true benefits to OASIS! It's nice to submit all your cases under one invoice and know that they've reached their end destination without having to rely solely on clerks to pass our information on for payment to IDS. I am confident that the implementation of OASIS will alleviate past concerns and issues with receiving timely payment on court appointed cases, and it gives us court appointed attorneys full transparency and control over when our fee applications are submitted and clocked in with IDS.

I was part of the pilot program for OASIS, and you get paid so quickly. I receive direct deposits within two to three weeks.

The new OASIS system is a wonderful improvement for the payment of court appointed work. Thank you.

The training and quizzes were very easy to follow and very helpful.

I really appreciate the opportunity to participate in the OASIS pilot program. It has been an extremely helpful method to submit our billings.

IDS in my opinion has made this rollover to Oasis about as smooth as possible for the lawyers out in the field and I really appreciate that. Furthermore, everyone at IDS I've talked to or emailed in the last month had been very accommodating and quick to respond. So as a North Carolina attorney and taxpayer, thank you!

Thank you! And thank you for the training session last week. You did an excellent job. (So good I went and got myself a bolo tie!) Seriously, this new process/OASIS is really great. And again, that was the most concise and clear training I have had in this brave new world of e-filing, so thank you again.

IDS has heard our cries for help... This is a system that IDS essentially built from scratch to help us.

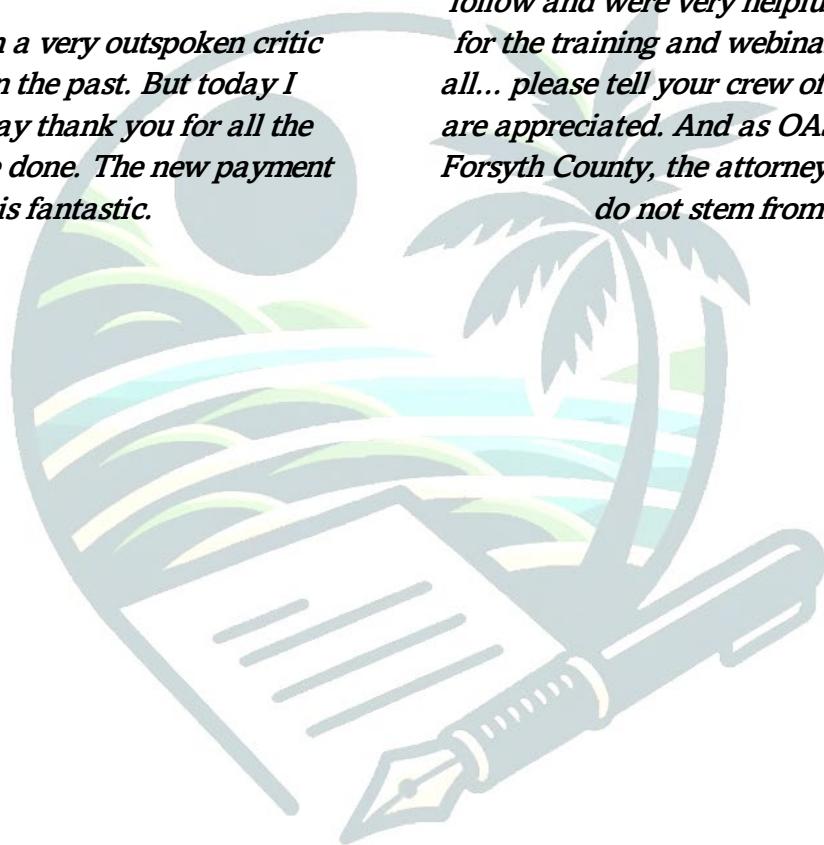
OASIS has greatly sped up the time it takes to get paid. It takes me approximately 3 minutes to enter a fee app on the OASIS website and I get my check 5 weeks earlier!

Thank you so much for setting up this system. I cannot express to you how excited I was when the announcement email came. It was a very, very pleasant surprise. What's more, the system seems far more well-designed and implemented than others. Kudos for that! I can't wait to use it.

I realize I have been a very outspoken critic of the IDS office in the past. But today I would just like to say thank you for all the hard work y'all have done. The new payment system is fantastic.

I appreciate ... the very thorough work of everyone on board at IDS. Payments have gotten much more predictable with the new system, and for that I am eternally grateful!

OASIS is easy to use. I followed the directions, which were amazingly easy to follow and were very helpful. Thank you all for the training and webinars ... Thank you all... please tell your crew of people that they are appreciated. And as OASIS kicks in with Forsyth County, the attorneys see that delays do not stem from y'all.



O.A.S.I.S.