

IWEBVISIT VIDEO TELECONFERENCING POLICY

iWebVisit provides secure and confidential video teleconferencing services (hereby “services”) that allow communication between court appointed attorneys, public defenders, and their clients in detention facilities in several counties across North Carolina.

Because there are detention facility lockdowns and health risks associated with in-person conferences between court appointed attorneys, public defenders, and their clients due to the ongoing COVID-19 public health crisis, IDS has entered into an agreement with iWebVisit to be billed directly for services used by court appointed attorneys in court appointed cases, and by public defenders.

This will save the attorney the up-front expense and administrative burden of paying for services and submitting requests for reimbursement¹ when using iWebVisit. This program is temporary and is conditioned on the availability of funds appropriated by the North Carolina General Assembly to IDS.

The attorney will request access from IDS by signing an attestation. IDS will approve or deny the request. If the attorney is approved, then IDS will issue the attorney a code to for use when conducting video teleconferences for court appointed cases. Video conferences made using the code will be billed directly to IDS, and a new code will be issued monthly.

IDS is only authorized to pay for services used in court appointed cases. Any use of the code for services used for non-court appointed cases is prohibited, a misappropriation of funds, and possible fraud. Any sharing of the code is prohibited. Use is monitored and subject to audit.

Each attorney must obtain confidential status from the detention facility and designate their account as confidential per the iWebVisit instructions prior to scheduling a conference. Instructions are available [here](#).

To request access print, sign, and submit an iWebVisit Attorney Attestation Form to IDS via email to ChadWick.E.Boykin@nccourts.org or via mail to:

INDIGENT DEFENSE SERVICES
123 West Main Street, Suite 400
Durham, NC 27701

¹ To request reimbursement for videoconferencing services used in court appointed cases visit <https://www.ncids.org/2021/covid-19-information/>.